

Tommy Bahama[®]

ELECTRIC BIKES

**ASSEMBLY INSTRUCTIONS
AND OWNER'S MANUAL**

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Carton Contents

Tommy Bahama Electric Bike
Pedals
Owner's Manual/Assembly Instructions
Lithium Ion Battery
Keys
Tool Kit
Battery Charger

Welcome to the Wonderful World of the Electric Bike!

First of all, we would like to thank you for choosing the Tommy Bahama electric bike.

We believe this technology, with the benefits of electric propulsion, provides you with the perfect vehicle to increase your personal mobility.

Our geared, brushless, electric hub motor allows you to run errands or commute to work while saving money on gas and reducing your environmental impact on our world. It also gives you the opportunity to pedal if you want to get exercise along the way.

All this and it is just plain fun to ride!

If you have any concerns, questions or suggestions about the Tommy Bahama Electric Bike electric bike, please contact us at support@TommyBahamaEBikes.com.

Tommy Bahama[®]
ELECTRIC BIKES

PLEASE NOTE:

This manual is not intended as a detailed user, service, repair or maintenance manual.

Please seek assistance from a qualified technician for service, repairs or maintenance.

**YOUR INSURANCE POLICIES MAY NOT PROVIDE
COVERAGE FOR ACCIDENTS INVOLVING
THE USE OF THIS BICYCLE. TO DETERMINE IF
COVERAGE IS PROVIDED YOU SHOULD
CONTACT YOUR INSURANCE COMPANY OR
AGENT.**

WARNING:

Electric Bikes can be dangerous to use. The user or consumer assumes all risk of personal injuries, damage, or failure of the bicycle or system and all other losses or damages to himself and others and to any property arising as a result of using the bicycle.

As with all mechanical components, the bicycle is subjected to wear and high stresses. Different materials and components may react to wear or stress fatigue in different ways. If the design life of a component has been exceeded, it may suddenly fail possibly causing injuries to the rider. Any form of crack, scratches or change of coloring in highly stressed areas indicate that the life of the component has been reached and it should be replaced.

For replacement parts, technical information and warranty assistance, please contact us at
support@TommyBahamaEBikes.com

**DO NOT DISASSEMBLE, MODIFY
OR REPLACE ELECTRICAL PARTS.**

Assembly Instructions

Your bike has been pre-assembled and requires only a few simple steps to get it ready for you to ride:

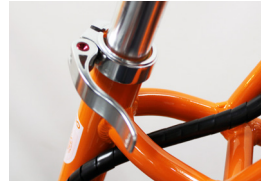
1. Remove the outside carton after cutting the nylon bands and lift off the entire box from the tray at the bottom. Carefully remove your bike from the bottom tray and gently rest it in place with the kickstand down.
2. Remove all of the inside cardboard protection and bubble wrap.
3. Please locate and set aside the kit box containing the battery charger and tool kit.

4. The handlebars must be adjusted for height and alignment. First, remove the rubber protective cap and insert the handlebar stem into the frame of the bicycle. With the allen wrench provided in the tool kit, tighten the screw on top of the stem underneath the rubber protective cap to secure the handlebars in place. Make sure the handlebars are aligned with the front wheel before tightening and that the stem is not set above the maximum height indicator.



If need be, the angle of the handlebars may be positioned to your personal preference. Loosen the front 2 bolts on the front stem plate and angle the handlebars to your liking, then securely tighten the 2 bolts on the front stem plate. Make sure that, when tightening, there is even spacing between the top and bottom bolts to ensure maximum stability.

5. Make sure the seat is tight enough so that you can't twist it out of alignment. Pull the seat clamp handle away from the seat post and slide the seat up or down to adjust it. Move the clamp handle inward toward the seat post so it is held tight by the clamp.



If necessary, tighten the clamp by twisting the clamp handle clockwise while in the unclamped position. Then, fold the handle in toward the seat post. This should require a fair amount of force to ensure the seat post is held tight. If necessary, the clamp can be further tightened with an allen wrench while in the clamped position. Make sure the seat is not set with the vertical maximum height marks above the clamp.



6. Using the wrench provided in the tool kit, attach and tighten the pedals. PLEASE NOTE – The pedals are marked “L” for Left and “R” for Right. The left pedal is attached by turning it counterclockwise and the right pedal is tightened by turning it clockwise. Make sure the pedals are tightly attached to the crank arms to prevent stripping.



Torque Specifications

Item	Nm	in.-lb.	ft.-lb.
Handlebars	6	53	
Handlebar Stem	12	106	
Pedals	3 - 4.9	26.5 - 43.4	
Seatpost	10 - 12	89 - 106	
Seat	10 - 12	89 - 106	
Wheels	60 - 65		44 - 48

Safety

Helmet:

Always wear an approved helmet while riding your Tommy Bahama Electric Bike and follow the helmet manufacturer's instructions for fit, use and care of your helmet. It is your responsibility to familiarize yourself with the laws of where you ride your Tommy Bahama Electric Bike and to comply with all applicable laws.

Mechanical Safety Check:

Check the condition of your Tommy Bahama Electric Bike before every ride. Make sure no nuts, bolts or fixings are loose, with particular attention to the axle nuts and handlebar stem. Make sure the tires are correctly inflated with the recommended air pressure that is located on the side wall of every tire. Check the brakes for proper operation.

You must take your bike in to be serviced and checked by a qualified bike mechanic before 100 miles (161 kilometers) of riding. This is a standard good practice for any new bike as cables will stretch and components will 'bed in'. The service must include spoke tensioning for both front and rear wheels.

Your First Ride:

When you buckle on your helmet and go for your first ride, be sure to pick an area away from cars, other cyclists, obstacles or other hazards in order to become familiar with the controls, features and performance of your new Tommy Bahama Electric Bike.

Additional Passengers:

The Tommy Bahama Electric Bike bikes are designed for one passenger only. DO NOT carry any additional passengers on the front or rear of the bike. The rear rack holding the battery is not designed to carry the weight of any additional passengers, including baby carriers.

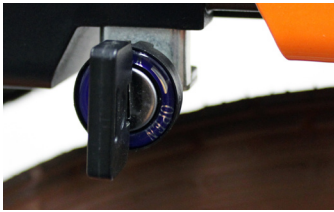
Weight Capacity:

Tommy Bahama Electric Bikes are designed with a maximum weight capacity of 250 pounds for all models. The rear rack maximum weight capacity of Tommy Bahama Electric Bike's (if applicable) is 25 pounds. Exceeding the maximum weight capacity can result in damage of the bike which can lead to serious injury.

Operating Procedures



To be able to use the electric motor, the battery must be mounted by sliding the fully charged battery forward into the battery holder.



Locked



Open

The battery automatically locks into the bike when fully inserted in the battery holder. The locking mechanism is spring loaded and unlocks when the key is turned to the open position, allowing the battery to slide out. The battery must be locked when riding or it may fall out. The key does not have to be in to operate the bike.

The on/off switch is located on the bottom of battery. After fully inserting the battery into place, turn the battery on by flipping the switch to the "I" position. Be sure to turn off the power when the Tommy Bahama Electric Bike is not in use or is recharging by clicking the battery switch to the off "O" position.



On



Off

Hand Throttle Control

The red power button located on the right handle toggles on-off. The throttle control is operated on the right hand side. You control the throttle by twisting it from its resting position. The farther the throttle switch is from its resting position, the more power is delivered to the motor to accelerate the Tommy Bahama Electric Bike. When you want to slow down, you simply release the throttle and let it return to its resting position, and simultaneously apply the brakes.



Lights

Your Tommy Bahama Electric Bike comes with an integrated rear light that operates from the battery. To turn the light on simply press the “Rear Light” button located on the battery.



Gears

Your Tommy Bahama Electric Bike is equipped with 7 speeds. The first gear is for easier and uphill pedaling, and the last gear is for maximum speed on level or downhill terrain. Change gears only while pedaling. The rear wheel contains seven chain sprockets. When the chain is around the largest sprocket, you are in 1st gear, or the lowest gear. The high gear will have the derailleur positioned so that the chain is directed around the smallest gear.

Every position on the gear selector should cause a gear change. Adjustments require fine tuning and should only be made by a qualified technician.

Avoid changing gears very rapidly from first gear to the last gear or vice versa. If you change multiple gears too quickly, you could have the chain come off the front sprocket.

Battery

Charger

Included with your new Tommy Bahama Electric Bike is a lithium ion battery, along with a charger, which plugs into a standard household electric receptacle.

A lithium ion battery requires specially designed chargers. You should never charge your battery with a substitute charger that is not designed for this use. Use of an unsuitable charger to charge a lithium ion battery could result in over-heating, fire or even explosion.



Charging plug for 36 volt battery

Recharge the Battery



Figure 1.

The Tommy Bahama Electric Bike battery may be charged while on the bike or removed and charged at a location away from the Tommy Bahama Electric Bike. The battery is easily removed by turning the key switch to the open/unlock position, grasping the rear of the battery, and sliding the battery

to the rear of the Tommy Bahama Electric Bike.

To charge the battery, plug the charger into an AC outlet. The LED indication light should be green showing the charger is working normally. Then plug the charger into the charging port located on the bottom of the battery by sliding open the charger cover (*Figure 1*).

Fuse

The fuse is designed to protect the battery. If the fuse blows, there will be no power to any of the electrical components powered by the battery. You can replace the fuse with a standard automotive 40 amp fuse or contact Tommy Bahama Electric Bike customer service at [support@Tommy Bahama EBike.com](mailto:support@TommyBahamaEBike.com).

The fuse is located on the bottom of the battery, between the charging port and the On/Off switch (*Figure 2*).



Figure 2.

Battery and Charger Care

The charger will charge a dead battery in 5—6 hours. The indicator light on the charger will be red / orange when battery is charging and will turn green when fully charged.

Avoid subjecting the battery to high temperatures, such as directly under the sun, for prolonged periods of time. Recharge the battery before it becomes completely discharged. Completely discharging will reduce the numbers of recharging cycles during the battery's life and limit the capacity. Never store the battery in a discharged state. After much use, your battery's charge holding capacity will decrease. If you find that your battery does not hold sufficient charge even for short trips, you should contact your local dealer to order a replacement.

If the battery will not be used for an extended period of time, charge it fully and recharge it every 2 months. Store it in a cool, dry place. Your Tommy Bahama Electric Bike battery is engineered with precision for high capacity and a long, useful life. Do not use it to power other electrical devices. Improper use of the battery will damage the battery and shorten its useful life, and may cause fire or an explosion. If you experience unusual sounds or odors coming from the charger or the battery, unplug charger immediately and contact Tommy Bahama Electric Bike customer service at [support@Tommy Bahama Electric Bike.com](mailto:support@TommyBahamaElectricBike.com).

- Recharge battery after every use.
- Do not disassemble or alter the battery or battery charger.
- Do not place the battery near fire or corrosive substances.
- Do not allow any liquids on or inside the battery or charger.
- Do not expose the battery or charger to extreme weather conditions.
- Do not operate the battery or charger if damaged.
- Recharge the battery only with a charger specified by the manufacturer.
- Do not use the battery or charger for any use other than its intended purpose.
- Only use the battery and charger on Tommy Bahama Electric Bike approved products.

Brakes



Your Tommy Bahama Electric Bike is equipped with disc brakes for maximum reliability. Applying hand pressure to the brake levers will cause the wheel brake to cause friction against the brake disc, slowing the wheel. The more hand pressure applied to the brake lever, the faster the Tommy Bahama

Electric Bike will come to a stop. The rear brake should always be applied before and while the front brake is applied. Applying only the front brake to slow or stop at high speeds may result in the rider being ejected from the saddle and continuing forward over the handlebars. It is best to apply even pressure to both brake levers when slowing or stopping.

Bicycles equipped with disc brakes will occasionally make a slight scraping noise when the wheels are turning without the brakes being applied. This is normal.

Make sure that the brake lever does not contact the handle bar when full hand pressure is applied (*Figure 4*). If so, then the brakes must be adjusted by increasing the tension on the cable.



Figure 3



Figure 4

A quick adjustment may be made by screwing or unscrewing the threaded barrel adjuster on the brake lever until brakes are fine-tuned for safe stopping (*Figure 3*). If the brakes are still not operating correctly, they may require further adjustment by an experienced bicycle mechanic.

WARNING:

- Disc brake rotors become hot during use. Do not touch or come in contact with the disc rotor shortly after use.
- Wet weather will require a longer distance to stop. Brake earlier and avoid sudden stops when riding in wet conditions.

Kickstand

The “side stand” style kickstand has a single leg that flips out to one side and allows the bike to lean against it.

Please do not sit on your Tommy Bahama Electric Bike with the kickstand in the down position.

Tires

The tire tubes contain a chemical substance to reduce the chance of deflation when contacted with a road hazard. Tires should not be deflated unless necessary. A green substance will be discharged from the air valve when deflated. It is not harmful unless it is ingested.

To minimize tire wear and for maximum riding safety, comfort and handling, maintain recommended tire air pressure which can be found on the side wall of all tires. Use a reliable tire air pressure gauge to check for proper inflation before every ride. At the same time, inspect tires for excessive wear and cracks. Replace tires if necessary. Tommy Bahama Electric Bike recommends inflating tires with SLIME®, or purchasing a bicycle tube that contains SLIME®, which can be purchased at most bicycle supply stores.

Appearance Care

Periodically clean your Tommy Bahama Electric Bike electric bike with a damp cloth. Avoid spraying the Tommy Bahama Electric Bike with a water hose to avoid electrical issues. Store your Tommy Bahama Electric Bike in a dry shelter area away from direct sunlight and wet or damp environment.

It is also recommended to apply chain lube (such as Tri-Flow or ProLink) to the drivetrain of your Tommy Bahama Electric Bike when you clean it or wipe it down to keep it in good running condition.

Electric Bikes FAQs

Q. How long does it take to fully charge the battery?

A. Depends on the state of discharge but around 4-5 hours if completely discharged.

Q. What are the running costs for a Tommy Bahama Electric Bike electric bike?

A. You will have no worries about rising fuel prices at the pumps. All our electrically powered vehicles use household electricity. The average cost per full charge is about 10 cents per charge. If you charged the battery every single day for a year, it would cost you about \$35 per year.

Q. Can I ride up hills and against strong headwinds on my Tommy Bahama Electric Bike electric bike?

A. Yes. One of the main advantages of cycling on a Tommy Bahama Electric Bike electric bicycle is that it literally flattens hills and increases your average speed when tackling inclines and headwinds. If you provide a reasonable amount of effort, you should be able to tackle anything from a 1 in 10 (10%) gradient up to a 1 in 7 (14%) gradient. You will be amazed at the relative ease that your new Tommy Bahama Electric Bike electric bike can tackle some of the most arduous journeys.

Q. Do I need a drivers license, insurance or registration?

A. No, you don't. According to Federal law, electric bikes that are under 750 watts are classified as bicycles. For all intensive purposes, it's simply a bicycle that requires very little pedaling to travel 20 MPH (32 Km/H), saving you time and hassle. The law does require the use of helmet and riders to be at least 16 years old. Check your local state laws for requirements.

Q. Do I need to pedal an electric bike?

A. No but it helps to prolong battery life. The motor on our bikes is both throttle and pedal assist controlled, allowing you to decide how much power you desire. Have you ever tried to cycle when speeding downhill on your normal bicycle? It's just like that. The motor is propelling you faster than you're cycling so there is pretty much no resistance, it's merely a formality!

Q. What happens when I use the brakes under powered assistance?

A. All our bikes are equipped with brake levers that have a built in safety switch that automatically cuts off the motor power under normal braking conditions. This not only ensures a safe un-powered stopping feature, but also protects the motor under braking conditions so that it isn't working against the brakes.

Q. How far will a Tommy Bahama Electric Bike take me?

A. This all depends on a few factors. Cycling with pedal assist along a straight road under normal conditions, the standard battery should last about 15-30 miles (24 - 48 kilometers). Cycling up steep hills will obviously take more energy out of the battery and factors such as road surface, wind resistance, weight of the rider and tire pressure will affect your range. Longer range battery is also available.

Q. What happens if I get a flat tire?

A. The tires on our bikes are the same as conventional bicycles. Simply replace the tube with a tube of the right size and inflate it. No special tires or parts will be needed.

Q. How do I know when the battery is low?

A. The bicycles have easily visible indicators located on the meters that show the amount of juice left. If it is getting low and you don't think you will make it to your destination, you can switch off your motor and keep it just for the difficult bits.

Q. Do I have to wait for the battery to empty before I charge it?

A. No. The batteries we use are Lithium-ion batteries which do not suffer from 'memory effect'. This means that there is no need to discharge a battery completely before you recharge it again. You can partially recharge the battery at any time without reducing its voltage or lifespan. We recommend recharging the battery after every use, regardless of how far you rode.

Q. Can I put a child's trailer on a Tommy Bahama Electric Bike?

A. Yes, you can certainly add a trailer to your Tommy Bahama Electric Bike. We suggest using one that hooks onto the frame rather than the axle.

Q. Can I put a Tommy Bahama Electric Bike on a bike rack?

A. Yes, just make sure that the bike rack can hold the weight of a Tommy Bahama Electric Bike. We advise taking the battery off to make it easier to lift and to keep the battery safe.

ONE YEAR LIMITED WARRANTY BICYCLE COMPONENTS

Tommy Bahama Electric Bike Inc. ("Tommy Bahama Electric Bike") warrants that all new Tommy Bahama Electric Bike Electric Bikes ("Bikes") and components therein are warranted to the original retail purchaser ("Purchaser") against manufacturing defects in materials and/or workmanship for a period of one (1) year from the date of original retail purchase.

THREE YEAR LIMITED WARRANTY BATTERY

Tommy Bahama Electric Bike ELECTRIC BIKES warrants to the original purchaser that the battery is free of defects in material and workmanship for 36 Months. The defective product will be replaced or repaired if met under certain pre-conditions. The first 12 months of the warranty is covered free of charge, the remaining 24 months is covered under a pro-rata cost. The warranty period for a battery is calculated from the original battery purchase date. The original receipt of purchase is required to establish proof of purchase and warranty date, and must be provided to Tommy Bahama Electric Bike for all warranty claims. Shipping costs are an additional charge.

The original battery sale receipt must be maintained for any further claims. All replacement batteries will be warranted for the balance of the original warranty period.

Replacement will be honored only by Tommy Bahama Electric Bike ELECTRIC BIKES. You are responsible for paying all of the following costs associated with the replacement: labor for removal or installation; applicable taxes; and any shipping or transportation costs incurred in returning the battery to Tommy Bahama Electric Bike ELECTRIC BIKES for evaluation.

THIS IS Tommy Bahama Electric Bike ELECTRIC BIKES'S EXCLUSIVE WARRANTY. NO PARTY IS GRANTED EXPRESS OR IMPLIED AUTHORITY TO CHANGE OR ANNUL THIS WARRANTY IN ANY MANNER. IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Tommy Bahama Electric Bike ELECTRIC BIKES DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

If you purchase your battery in a state/province that disallows limitations on implied warranty, or exclusion or limitation of special, incidental or consequential damages, the limitation and exclusions stated above may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province. This warranty is extended to the only to the original retail purchaser.

LIMITATIONS ON GUARANTEE WARRANTY

THE ABOVE GUARANTEE IS THE ONLY REMEDY PROVIDED BY Tommy Bahama Electric Bike ELECTRIC BIKES TO ITS RETAIL CUSTOMERS. THIS IS Tommy Bahama Electric Bike ELECTRIC BIKES'S EXCLUSIVE WARRANTY. NO PARTY HAS EXPRESS OR IMPLIED AUTHORITY TO CHANGE OR ANNUL THIS WARRANTY IN ANY MANNER. IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Tommy Bahama Electric Bike ELECTRIC BIKES DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

PROCEDURES:

Warranty work must be performed by Tommy Bahama Electric Bike or an authorized agent of Tommy Bahama Electric Bike. Proof of purchase must be provided. To qualify for warranty services, a Warranty Product Return Authorization Number ("WPRAN") must be obtained by the original retail purchaser from Tommy Bahama Electric Bike. The original retail Purchaser must contact a Tommy Bahama Electric Bike representative to discuss the problem with the Bicycle and to obtain a WPRAN. Upon issuance of a WPRAN, the Bicycle or Bicycle component(s) must be returned to Tommy Bahama Electric Bike at its designated location for warranty work. The original retail Purchaser is responsible for the return of the Bicycle, undamaged in transit, to Tommy Bahama Electric Bike for warranty work and for the costs associated with shipping and insuring the Bicycle and component(s) when returning them. If Tommy Bahama Electric Bike' authorized qualified technicians determine a warranty claim is valid and conforms with this warranty, Tommy Bahama Electric Bike will repair or replace component(s) or replace the entire Bicycle at Tommy Bahama Electric Bike' cost, including materials and labor. For valid warranty claims hereunder, Tommy Bahama Electric Bike will reimburse the original retail Purchaser for shipping and insurance costs incurred as a result of returning the Bicycle to Tommy Bahama Electric Bike for warranty work at standard ground shipping rates, and Tommy Bahama Electric Bike will pay for shipping costs to return the Bicycle to the original retail Purchaser.

TERMS OF LIMITED WARRANTY

This warranty becomes effective on the date of original retail purchase. This warranty is not meant to suggest or imply that the Bikes cannot be broken or will last forever. It does mean that the Bicycle is covered subject to the terms of the warranty. This warranty applies only to the original Purchaser of a Bicycle and is not transferable to subsequent owners or any other party. This warranty is void if the Bicycle is subjected to abuse, neglect, improper repair, improper maintenance, alteration, modification, an accident or other abnormal, excessive, or improper use, at the sole discretion of Tommy Bahama Electric Bike. During the duration of this warranty, Tommy Bahama Electric Bike, at their cost, will either repair the Bicycle or Bicycle component(s), or at Tommy Bahama Electric Bike' sole discretion, will replace any defective Bicycle or component(s) with the same or equivalent component(s). The foregoing warranties are in lieu of and exclude all other warranties not expressly set forth herein, whether express or implied by operation of law or otherwise, including, but not limited to any warranties of merchantability or fitness for a particular purpose. In no event shall Tommy Bahama Electric Bike be liable for incidental, consequential or punitive damages arising from use or unavailability of the Bicycle or component(s) in any manner, including, without limitation, damages for personal injury, property damage, or economic losses, whether based on contract, warranty, negligence, product liability, or any other theory. Tommy Bahama Electric Bike' liability hereunder is expressly limited to the repair or replacement of Bikes or component(s), or at Tommy Bahama Electric Bike' sole discretion, to the net amount paid by the original retail purchaser. If the original retail Purchaser elects to repair a defective Bicycle or component(s) himself or use the services of someone other than Tommy Bahama Electric Bike (or its designee) to repair the Bicycle, or if Purchaser uses a replacement part not authorized by Tommy Bahama Electric Bike, Tommy Bahama Electric Bike will not be liable for any damage, failure or loss caused by the use of such unauthorized service or parts. If the Purchaser has a valid warranty claim as set forth in the Procedures and Terms and Conditions (the "PTC"), this limited warranty includes the cost of shipment or transportation of the Bicycle or Bicycle component(s) to or from Tommy Bahama Electric Bike in accordance with the PTC. If the Purchaser does not have a valid warranty claim as set forth in the PTC, this limited warranty does not include such shipment or transportation costs.

Under this Limited Warranty, Tommy Bahama Electric Bike products purchased in one country or region may not be transferred to another country or region where Tommy Bahama Electric Bike or its authorized service providers offer warranty service for the same product model number. Warranty terms, service availability, and service response times may vary from country or region to country or region. Warranty service response time is subject to change due to local parts availability. Your Tommy Bahama Electric Bike authorized service provider can provide you with details. Tommy Bahama Electric Bike will not alter form, fit, or function of this Tommy Bahama Electric Bike product to make it operate in a country for which it was never intended to function for legal or regulatory reasons. Tommy Bahama Electric Bike is not responsible for any tariffs or duties that may be incurred in transferring the products. Transfer of the products may be covered by export controls issued by the United States or other governments.

This warranty is void in its entirety with any modification of the frame, fork, or any components.

This warranty is limited to the repair or replacement of a defective item and is the sole remedy of the warranty.

This warranty extends from the date of purchase, applies only to the original owner, and is not transferable.

THIS WARRANTY DOES NOT COVER:

- Normal wear and tear
- Damage or failure from abuse, neglect, misuse, or accident
- Improper assembly and/or follow-up maintenance
- Damage from stunt riding, ramp jumping, acrobatics, or similar activities or any activity that is not consistent with the intended use of the Bicycle
- Damages resulting from failure to follow Instructions for Use and Warnings as provided in the Owner's Manual for the Bicycle;
- Damages resulting from improper care or use of the battery or charger
- Installation of components, parts, or accessories that are not originally intended for or compatible with the Tommy Bahama Electric Bike as sold
- Under performance of the battery after being fully charged and discharged more than 500 times

All warranties are void if the Bicycle is used for any purpose other than the reasonable intended use of the Bicycle. Additionally, this warranty does not cover damage associated with commercial use.

CONSUMER RIGHTS:

This limited warranty gives the consumer specific legal rights. The consumer may also have other legal rights which vary from state to state or province to province. This warranty does not affect the statutory rights of the consumer. Some states and countries do not allow the exclusion or limitation of incidental or consequential damages or warranties, so some of the above limitations or exclusions may not apply to you. If it is determined by a court of competent jurisdiction that a certain provision of this limited warranty does not apply, such determination shall not affect any other provision of this limited warranty and all other provisions shall remain in effect.

Troubleshooting

If your Tommy Bahama Electric Bike is not working, check the Quick Disconnect fittings to make sure they did not come loose or unplugged.



There are a total of 5 colored Quick Disconnect fittings to check:

1. Throttle - Black
2. Left Brake Lever - Red
3. Right Brake Lever - Red
4. Motor

Simply unwrap the black spiral wire covering until the Quick Disconnect fitting is exposed. If necessary, unplug and re-plug the Quick Disconnect fitting(s).



BAD



GOOD

Make sure that the battery is inserted fully into the bicycle. If it is not, the bicycle will receive no power causing all of the electronics to not turn on.

Recording Your Tommy Bahama Electric Bike Info

BICYCLE SERIAL NUMBER: _____

BATTERY SERIAL NUMBER: _____

MODEL: _____

COLOR: _____

DATE OF PURCHASE: _____

DEALER'S NAME: _____

DEALER'S PH#: _____

DEALER'S EMAIL: _____

**BICYCLE SERIAL NUMBER IS ENGRAVED
UNDERNEATH THE CRANK
OF YOUR TOMMY BAHAMA ELECTRIC BIKE**

**BATTERY SERIAL NUMBER IS ON THE BOTTOM OF THE
BATTERY BELOW THE BARCODE**

**1751 LANGLEY AVE
IRVINE, CA 92614
949-336-8333**